HOW TO REPORT WORK RELATED INJURIES TO CONSOLIDATED BENEFITS RESOURCES (CBR)

CLAIMS ARE MOST EFFECTIVELY RESOLVED WHEN REPORTED WITHIN 24 HOURS OF THE EMPLOYEE'S REPORT OF INJURY.

STEP 1

Once an injury has occurred, be certain to obtain appropriate medical care for your employee. Report the claim to CBR as soon as possible via:

Online Reporting: www.CBRCloud.com
Email: newclaim@cbremail.com
Fax: (918) 594-5171 or (888) 594-5171

We understand that there may be a delay in completing all of the forms, but please submit the **First Report of Injury Form ASAP** and send the other forms once complete. Please encourage your supervisors to submit the claim within 24 hours of the accident.

State law requires medical treatment to be offered within 5 days of the notice of injury to retain employer choice of treating physician. If treatment not offered within 5 days of notice of injury, the employee can choose the treating physician, so it is important to obtain treatment as soon as possible. If the employee refuses medical treatment, have them sign a statement that they refused treatment and send it to CBR.

STEP 2

After sending a FROI to CBR, forward any medical bills to CBR and ask the medical provider to send their bills directly to CBR as well.

NOTE: Employees should be advised that any bills related to their on-the-job injury received at their home should be brought to you to be forwarded to CBR.

STEP 3

Keep in close contact with your injured employees regarding their treatment and off-work status. If they have questions that you cannot answer, they may call CBR directly. Please feel free to provide injured workers with our 800 number. Notify CBR if your injured employees miss work due to their doctor's orders, as well as when the employee returns to work.

STEP 4

Inform the injured worker that a CBR adjuster will be calling them to discuss the details and process their claim.

Note: Workers' Compensation coverage and benefits are provided under Title 85A. *The Administrative Workers' Compensation Act* (the "Act").

Consolidated Benefits Resources
Post Office Box 1530
Tulsa, Oklahoma 74101
918.594.5170 *telephone*
800.826.0419 *toll free telephone*
918.594.5171 *facsimile*

Employer's First Report of Injury Form (FROI)

Submit form to: Consolidated Benefits Resources
PO Box 1530
Tulsa, OK 74101
Email: newclaim@cbremail.com
Fax: 918-594-5171 of (888) 594-5171
www.CBRCloud.com

Employee Information

Full Name of Employee- Last, First, Middle		Date of Birth	Sex

Complete Mailing Address (include, city, state, zip code)	Employee Email Address

Home Telephone Number	Work Telephone Number	Mobile Telephone Number

Occupation/Job Title	Job Description	NCCI Class Code	Length of Employment: Years: Months: Date of Hire:

Organization/Location	Department/Division	Average Weekly Wage	

Employer/Insurance Information

Employer Name	Federal Tax ID#	Telephone Number

Address	City	State	Zip	Type of Ownership: Private ☐ State Gov't ☐ County Gov't ☐ Local Gov't ☐

Type of Business (Example: manufacturing, food service, construction)	NAICS Number

Employer's Insurance Carrier/Own Risk Group	Policy/Self-Insured Number	Policy Period
Consolidates Benefits Resources/		

Address	City	State	Zip	Telephone Number
PO Box 1530	Tulsa	OK	74101	(918) 594-5170

Injury Details

Date of accident/last exposure	Time of accident/last exposure	Time workday began

Injury Resulted from: Single Incident ☐ Cumulative Trauma ☐ Occupational Disease ☐

Did the employee die? If yes, on what date?

Date Employer notified	Place of Accident/Occurrence City County State Zip Code	Does employee participate in a certified workplace medical plan: If yes, name of CWMP:

Last Date employee worked	Has employee returned to work? If yes, on what date?	OSHA Recordable? If so Log Case Number:

Nature of Injury/Illness

Identify part(s) of body involved in injury/illness

Describe activities when injury occurred with details on how event occurred. Include object or substance which directly injured the employee.

Full Name and address of treating physician (please be complete)

Additional Information/Comments:

Signature of Preparer:_____ Date:

Name and Title of Preparer (Please Print):

MEDICAL CARE AUTHORIZATION FORM

Approved First Responder Facility	After Hours

TO BE COMPLETED BY EMPLOYER

Employee Name _____

Nature of Injury _____ Body Part(s) _____

Date of Injury _____ Time of Injury _____

Authorized Personnel Signature _____Date: _____

Title: _____ Employer: _____

TO BE COMPLETED BY PHYSICIAN

Diagnosis _____

Treatment

☐ _____

☐ Post accident drug screen performed? Yes/ No _____

☐ O.K. to return to regular duty on _____

☐ Return to see me on _____

O.K. to work light duty beginning _____

with the following limitations _____

(Note: It is the philosophy of this company to provide modified duty work when possible.)

☐ Unable to return to work until _____

I declare under penalty of perjury that I have examined all statements contained herein, and to the best of my knowledge and belief, they are correct and complete.

Physician's signature _____Date: _____

This authorization applies to initial evaluation only. Any subsequent treatment, diagnostics, DME's or referrals need to be preauthorized by Consolidated Benefits Resources.

Notice Prescriptions: If prescriptions are appropriate, please give the patient a written prescription. Prepackaged prescriptions are not authorized.

PLEASE FORWARD THE COMPLETED ORIGINAL FORM AND YOUR BILL

CONSOLIDATED BENEFITS RESOURCES

Post Office Box 1530

Tulsa, Oklahoma 74101

918.594.5170 *telephone*

800.826.0419 *toll free telephone*

918.594.5171 *facsimile*

888.594.5171 *toll free facsimile*

Consent for Release of Protected Health Information

I, _____(Circle) Patient, Parent, Guardian, legal custodian of:

_____ **DOB:** _____/_____/_____

(NAME OF PATIENT)

authorize the use or disclosure of the Protected Health Information described below to be provided to or obtained by the following:

Name of individual/company to receive PHI:

Workers' Compensation Claims
Consolidated Benefits Resources
P.O. Box 1530
Tulsa, Oklahoma 74101

Name of individual/company to disclose PHI:

_____

_____

Information authorized for use or disclosure, or to be obtained:

0 All medical information concerning this patient.

0 Medical information of this patient compiled between the dates of _____ and _____ .

0 Only: _____

The information will be obtained, used and/or disclosed for the following purpose(s) only:

0 Insurance 0 Continued treatment 0 Legal 0 At the request of the patient or patient's representative

0 Workers' Compensation Benefits 0 Other (specify) _____ _____

Date Authorization expires: _____(if no date is selected, this Authorization will expire in one (1) year from the date signed below).

I understand:

- I may revoke this authorization at any time, in writing, except revocation will not apply to information already used or disclosed in response to this authorization. I may revoke this document by presenting my written revocation to Claims Manager of Consolidated Benefits Resources.
- I release the entities listed above, their agents and employee from any liability in connection with the use or disclosure of the protected health information covered by this authorization. The entity authorized to disclose the information will be compensated by the recipient for the disclosure, except for the cost of copying and mailing as permitted by law.
- Information used or disclosed pursuant to this authorization may be subject to redisclosure by the recipient and no longer protected by federal law. However, the recipient may be prohibited from disclosing substance abuse information under the Federal Substance Abuse confidentiality requirements.
- I have the right to inspect the health information to be released and I may refuse to sign this authorization.
- Unless the purpose of this authorization is to determine payment of a claim for benefits, the requesting entity will not condition the provision of treatment or payment for my care on my signing this authorization.

The information I authorize for release may include records which may indicate the presence of a communicable or noncommunicable disease, or venereal disease which may include, but is not limited to, diseases such as hepatitis, syphilis, gonorrhea, and the human immunodeficiency virus, also known as acquired immune deficiency syndrome (AIDS). I further understand that my medical information may indicate that I have been treated for psychological or psychiatric conditions or substance abuse.

_____ _____
Signature of Patient or Representative **Date**

_____
Representative's Relation to Patient

_____ _____
Signature of Witness **Date**

_____
Employer

_____
Employer Address

_____
Date Authorization expires

Notice of Rights: Information in your medical records that you have or may have a communicable or noncommunicable disease or venereal disease is made confidential by law and cannot be disclosed without your permission except in limited circumstances including disclosure to persons who have risk exposures, disclosure pursuant to order of a court or the Department of Health, disclosure among health care providers or disclosure for statistical or epidemiological purposes. When such information is disclosed, it cannot contain information from which you could be identified unless disclosure of that identifying information is authorized by you, or by an order of a court or the Department of Health.

A COPY IS AUTHORIZED AS AN ORIGINAL

Occupational Injury or Illness **Supervisor** Report

The accident should be investigated by the supervisor of the injured employee or department involved. It should be completed soon as possible to obtain the most accurate information.

Date of Injury:		Date Reported:		Employer Name:	
Name of Employee:			Occupational Title:		
Time Work Shift Began: AM/PM		Time Accident Occurred: AM/PM		Day of week M T W TH F S SU	
Location:					

Injury Type (Circle)

Foreign Body in Eye	Animal, Insect, Human Bite	Fracture	Burn (Chem, Liquid, Electrical)
Cut/Puncture	Hernia/ Rupture	Amputation	Exposure (Blood/ Body Fluid)
Abrasion/Scratches	Heart Attack/Stroke	Sprain/Strain	Skin Irritation/ Dermatitis
Bruise/Contusion/Crushing	Hearing Impairment	Death	Other
Concussion/ Loss of	Exposure (Chem. Temp. Elect)		

Injury Cause (Circle)

Struck by/ Against Object	Caught in/Under/ Between	Jumping or Climbing	Animal, Insect, Human
Fall-Same Level, Different Level	Pushing/Pulling/ Lifting/ Carrying	Noise	Repetitive Motion/Trauma
Hot Object, Substance or Fire	Vehicle Accident/ Struck by Vehicle	Slipping/Tripping	Other

Was injury caused by another person, faulty/broken equipment, a vehicle?	Yes	No	
If yes, explain:			

Body Part Injured (Circle)

Head/Neck/Face/Mouth	Wrist L / R	Hips/ Buttocks	Arm L / R	Elbow L / R
Eye L / R	Hand L / R	Fingers L / R Digit:	Pelvis/ Groin	Shoulder L / R
Ear L / R	Back (Upper Lower)	Knee L / R	Ankle L / R	Foot L / R
Leg (Thigh Calf)	Toes L / R Digit:	Respiratory	Other	No Physical Injury
Chest/Abdomen Including internal organs				

First Aid or Medical Treatment

Was first aid given?	Yes	No	If yes, by whom:

Was medical treatment required by a physician or hospital?	Yes	No	Physician/ Hosp Name, Address, and telephone number:

As a result of your investigation, what do you believe occurred and why?

From your investigation is the validity of the accident in doubt? Yes	No	If yes, explain why.

Was a third party at fault? If yes, explain

Were there any witnesses? If yes, please list and have witness complete attached form

Name	**Address**	**Phone**	**Date**

Supervisor's Signature:	**Date:**

WITNESS/CO-WORKERS STATEMENT

I, _____ was present at the time that employee

_____ was reported to have received an on-the-job injury.

I did _____ did not _____ witness the injury that occurred.

The following is a brief description of what I observed on _____ at approximately _____ a.m./p.m.

I declare under penalty of perjury that I have examined all statements contained herein, and to the best of my knowledge and belief, that they are correct and complete.

_____

Witness Date

_____

Employer

Send Original To:

CONSOLIDATED BENEFITS RESOURCES
Post Office Box 1530
Tulsa, Oklahoma 74101
918.594.5170 *telephone*
918.594.5171 *facsimile*

Any person who commits workers' compensation fraud, upon conviction, shall be guilty of a felony.

Occupational Injury or Illness **Employee** Report

It should be completed soon as possible to obtain the most accurate information.

Employee Name:	Employer:
Explanation of injury (How, When, Where)	

Date you first noticed the pain?	Did this pain develop gradually?	Or suddenly?

If the pain developed suddenly, exactly what were you doing when the pain was felt?

If nothing unusual or unexpected happened, what do you think caused the pain?

List body parts injured:

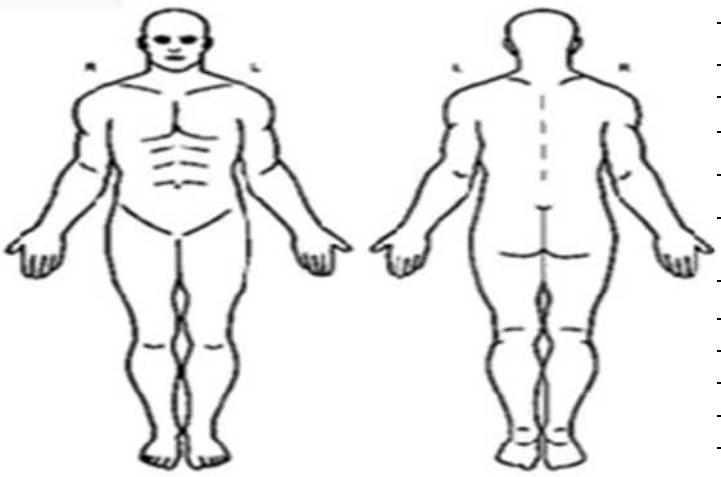
Have you discussed this pain with anyone at work? If yes, with whom and when? Yes No

Have you had any recent non-work-related injuries/illnesses? If yes, please list: Yes No

If the above answer is yes, what was the problem, when did it occur, and what (if any) medical treatment did you receive?

Show part(s) of the body injured, noting the longevity, type and degree of pain.

On the diagram below, indicate the location, description, and level of pain you are experiencing at this time. Example: **"A-6= Ache- Severe pain"**



Note type of pain:

A = Ache	**B** =Burning	**P** = Pins & Needles
N = Numbness	**S** = Stabbing	**O** = Other

Note level of pain:

0	No Pain
1	Mild pain, you are aware of it, but it doesn't bother you
2	Moderate pain that requires medication to tolerate the
3	pain More severe pain
4	Severe pain
5	Intensely severe pain
6	Most severe pain, unbearable

Was medical treatment away from the job site offered?

Yes No

If treatment was offered, but declined, please sign:

Have you ever received medical treatment for the injured body part(s) listed above? If so, please note the date and physician/hospital where treatment was rendered.	Yes	No	

I declare under penalty of perjury that I have examined all statements contained herein, and to the best of my knowledge and belief they are correct and complete.

Employee Name (Print): **Date of Birth:**

Employee Signature: **Date:**

Mandatory Medicare Reporting/Child Support Lien Requirement

******* Please complete this form with each report of injury*******

Medicare now requires mandatory reporting of Workers' Compensation claims. The purpose of the reporting process is to enable Centers for Medicare & Medicaid Services (CMS) to correctly pay for the health insurance of Medicare beneficiaries by determining primary versus secondary payer.

To be completed by the employee (Please print)

Date: _____

Injured Worker Name: _____

(Name as it appears on your social security card)

Date of Birth _____

Dear Injured Worker, please provide an answer to the following questions:

YES	NO	
		Are you currently on SSDI? (Social Security Disability)
		Have you ever applied for SSDI?
		Do you anticipate filing for SSDI within the next 30 months?
		Are you a Medicare beneficiary?
		Have you or are you currently participating in a Medicare Advantage Plan? (This is a Medicare supplement product purchased from a private carrier such as Humana, Blue Cross Blue Shield etc.) **If so, name of Carrier: _____**
		Do you anticipate filing for Medicare benefits in the next 30 months?
		If you are on Medicare, What is your Medicare Beneficiary Identifier Number (MBI)?_____
		Are you in End Stage Renal Disease?
		Do you have a Child Support Lien against you? If so, Which State? _____

_____

Signature of Injured Worker Date

PLEASE FORWARD THE COMPLETED FORM TO:

CONSOLIDATED BENEFITS RESOURCES
Post Office Box 1530
Tulsa, Oklahoma 74101
918.594.5170 *telephone*
918.594.5171 *facsimile*

Injured Worker First Fill Prescription Form

Instructions for: Employer*

Please complete this form before providing to Injured Worker.

*Last Name, First Name:	*Social Security Number:
*Date of Injury:	*Date of Birth:
*Employer Name:	

*Required Information

Instructions for: Injured Workers*

To fill your initial (first) prescriptions for a workers' compensation injury, follow these easy steps:

1. Present this form within 15 days of the date you were injured.
2. Locate a participating pharmacy closest to you. For assistance use the following tools:
   - Call: 1.800.758.5779
   - Visit: www.healthesystems.com/pharmacy-search/
   - A sample listing of pharmacies are provided at the bottom of this form

**For new injuries only*

Instructions for: Pharmacists

Your pharmacy has contracted to participate in the Healthesystems Pharmacy Network. To dispense the patient's first-fill for their workers' compensation prescription:

- Indicate that this is a new workers' comp injury; do not process under an existing injury
- Call the Healthesystems Customer Service Center: 1.800.758.5779
- Process using the Member ID # provided by Healthesystems

Prescription Processing Information:
Transmit prescription using the following

Healthesystems Customer Service Center phone number: **1.800.758.5779** (press 1 for retail pharmacy option)		
BIN: **012874**	Carrier/Customer ID: **Consolidated Benefits Resources**	* Member ID: *(provided by Healthesystems CSC representative)*

*Required Information

Healthesystems Pharmacy Network

Aurora Pharmacy	Family Pharmacy	HEB Pharmacy	Meijer Pharmacy	Sav-On Drugs	Walgreens Pharmacy
Brookshire Brothers	Food City Pharmacy	Hy-Vee Pharmacy	Osco Pharmacy	Shoprite Pharmacy	Wegman Pharmacy
Coborn's Pharmacy	Fred Myer Pharmacy	King Soopers Pharmacy	Price Chopper	Smith's Pharmacy	Winn Dixie
College Park Pharmacy	Fred's Pharmacy	Kinney Drugs	Publix Pharmacy	Stop & Shop Pharmacy	
Costco Pharmacy	Fry's Food & Drug	Kmart Pharmacy	Raley's Pharmacy	Thrifty White Pharmacy	
Cub Pharmacy	Giant Eagle Pharmacy	Medical Center Pharmacy	Rite Aid Pharmacy	Tops Pharmacy	
CVS Pharmacy	Giant Pharmacy	Medicap Pharmacy	Safeway Pharmacy	Vons Pharmacy	
Dillon Pharmacy	Hannaford Food/Drug	Medicine Shoppe	Save Mart Pharmacy	Walmart Pharmacy	

The injured worker, in many states, has the free, full and absolute choice in the selection of a pharmacy or pharmacist. The above information is provided if the injured worker needs assistance in locating a pharmacy.